

Creative Problem Solving

The ability of management and employees to generate and implement innovative solutions to new and existing problems contributes to the success of the organisation.

Objectives

After successful completion of this course, participants will be able to:

- Understand the problem solving process
- Outline the steps for effective problem solving
- Appreciate the power of lateral thinking and group effort in solving problems
- Apply the techniques of effective problem solving to both work and personal situations

Benefits

For the participant, increased commitment to finding innovative solutions.

For the organisation, solution-oriented teams and increased efficiency.