

## Creative Problem Solving

The ability of management and employees to generate and implement innovative solutions to new and existing problems contributes to the success of the organisation.

### Objectives

After successful completion of this course, participants will be able to:

- Understand the problem solving process
- Outline the steps for effective problem solving
- Appreciate the power of lateral thinking and group effort in solving problems
- Apply the techniques of effective problem solving to both work and personal situations

### Benefits

For the participant, increased commitment to finding innovative solutions. For the organisation, solution-oriented teams and increased efficiency.

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