

Delegation

Delegation is the art of giving people things to do so that the organisation's goals can be accomplished.

Objectives

After successful completion of this course, participants will be able to:

- Identify barriers to delegation
- Plan delegations
- Communicate the delegation with clarity and confidence

Benefits

For the participant, increased confidence in him/herself and in his/her employee's competence and ability.

For the organisation, a workforce that claims ownership of tasks and is motivated to accomplish the organisation's goals.