

## Performance Management

Effective performance monitoring allows individuals to receive objective feedback on performance. The process increases employee commitment and productivity by collaborative goal setting in relation to agreed upon standards of performance.

### Objectives

After successful completion of this course, participants will be able to:

- Understand the characteristics which comprise an effective performance appraisal system
- Plan an appraisal interview
- Conduct an appraisal interview
- Identify interviewing approaches
- Implement Performance Monitoring strategies

### Benefits

For the participant, clarity of purpose.

For the organisation, improved performance.