

Supervisory Skills

Effective supervisors accept the responsibilities of their roles and communicate directly and respectfully while directing their efforts to getting the job done.

Objectives

After successful completion of this course, participants will be able to:

- Confidently assume responsibilities of the supervisory position
- Communicate directly and respectfully with superiors, peers and subordinates
- Adopt a collaborative approach to managing people and problems

Benefits

For the participant, increased job satisfaction.

For the organisation, increased productivity.